

TaxValues™ Deputy Services



TaxValues™ Deputy Services extend the tax collector's office by utilizing Point Software as a collection agency. Using boundaries established by Massachusetts General Laws, Point Software produces all notifications in pursuing delinquent accounts as directed by the collector. Exclusive to Point Deputy clients is the ability to invoke electronic warrant transfers from the collector's database to the Point Deputy Center, and then receipt electronic payments made to the Deputy without having to repost those entries. When combined with TaxValues™ Abatement Exemptions, Point's Deputy Services provide a seamless virtual process for efficient settlement and control of tax accounts.

Benefits

- Deputy Center accepts payment by cash, credit card (Visa and MasterCard) and money order
- Free enrollment in Point's Deputy Technology Credit Program, which returns to deputy customers 10% of Point's gross profits from their deputy business
- Monthly report detailing all open balance items maintained by Point
- Daily deposits to the municipality's account
- Elimination of hand-tendered warrants
- Automated electronic turnover
- Online connection to the Registry of Motor Vehicles for immediate processing of clear requests



Contact Information

CORPORATE HEADQUARTERS

Point Software, Inc.
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SALES

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CUSTOMER SUPPORT

Help Desk: support@pointsw.com
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HOURS

Mon - Thurs 8:30 AM - 5:00 PM
Friday 8:30 AM - 4:00 PM
(All times Eastern)



About Point Software, Inc.

Since opening its doors in 1989, Point Software, Inc. has remained focused on a single goal: to create innovative municipal government solutions. By coupling our technological expertise with our municipal knowledge, we engineer products optimized for efficiency and accuracy.

Point's software applications manage such tasks as valuation of real and personal property, tax billing and collection, exemption management, abatement processing, property sketching, hand held data collection, public works billing and collection, and document and permit management. Point also offers specialized services, which include outsourced tax bill handling and delinquent collections.